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BBA5HrgE507C

Seat No : _____

B.B.A. Semester - 5 (CBCS) Examination

December - 2020 (NEW COURSE)

Human Resource Group - Management of Industrial Relations (Elective)

Time: 1:30 Hours

Marks : 42

Instructions:

1. Figures to the right indicate marks.
 2. There are five questions in the question paper.
 3. Answer any three of the following questions.
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- Q.1 What is industrial relation? Explain various participants of industrial relation. (14)
- Q.2 Write concept and characteristics of conflict, discuss techniques for conflict resolution. (14)
- Q.3 Explain the objectives of worker participation in management. (14)
- Q.4 Write concept and features of organization politics. (14)
- Q.5 Write a detail note on trade union movement in India. (14)
